WatkinsWellness™
Feel good. Live well.®

LIMITED WARRANTY

SPA MODELS 532L, 772, & 772L

Watkins Wellness warrants to the original consumer purchaser ("you") the following about your new portable spa, when purchased from an authorized dealer/service provider ("dealer").

5 Year Structure Warranty

Watkins Wellness warrants the spa structure, to be free from defects in materials and workmanship for a period of five years from the installation date of the spa.

2 Year Shell/Surface Warranty

Watkins Wellness warrants the acrylic shell of the spa to be free from defects in materials and workmanship resulting in water loss for a period of two years from the installation date of the spa. This warranty does not cover damage to the shell surface that is cosmetic in nature and does not impact the integrity of the spa. Any and all additional costs including shipping, delivery, setup, installation and/or disposal charges, will be the sole responsibility of the spa owner.

1 Year Plumbing Warranty

Watkins Wellness warrants the factory installed plumbing components of the spa to be free from defects in materials and workmanship resulting in leaks, for a period of one year from the installation date of the spa. This warranty only covers leaks due to defects in jet fittings, internal plumbing, internal glue joints and hoses.

1 Year Component Warranty

Watkins Wellness warrants the electrical and mechanical components including the pump, heater, LED lighting and control system to be free from defects in materials and workmanship for a period of one year from the installation date of the spa. Filter cartridges, light bulbs, spa cover, spa cover locks, fuses, GFCI cord and other spa accessories are not included in this warranty. Spa covers and other spa accessories may be covered by other warranties. Please check with Watkins Wellness for details.

1 Year Synthetic Wood Cabinet Warranty

Watkins Wellness warrants the synthetic wood cabinet material and assembly on spas to be free from defects in materials and workmanship for a period of one year from installation date of the spa. The cosmetic finish of the wood cabinet is warranted to be free from defects in materials and workmanship at the time of installation only and is not subject to this one-year warranty. Fading and weathering of the surface may naturally occur over time and are not considered defects for the purposes of this warranty.

The following applies to each of the warranties listed above:

Extent Of Warranty

This warranty extends only to the original consumer purchaser of the spa when purchased and originally installed at the original ship to location. This warranty begins on the installation date of the spa, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership, of the spa or if the spa is installed or relocated outside the country of purchase by the original consumer purchaser prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, contact the Dealer where you purchased your spa. In the event you are unable to obtain service from your Dealer, please write Watkins at 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department or call (888) 961-7727 or via e-mail, at ownersupport@watkinsmfg.com. You must give Watkins Wellness written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within thirty (30) days of the time you discover the claim. Watkins Wellness reserves the right to inspect the malfunction or defect on location.

Watkins Wellness or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact Watkins Wellness for information regarding any such charges.

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins Wellness prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins Wellness, failure to follow Watkins Wellness Pre-Delivery Instructions or Owner's Manual, failure to follow proper water care and maintenance instructions or repairs made or attempted by anyone other than an authorized representative of Watkins Wellness. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion.

Any and all additional costs, including shipping, delivery, crane fees, set-up, installation and/ or disposal charges, will be the sole responsibility of the spa owner.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces or countries (including Quebec) do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA, IF NEEDED. Some states, provinces or countries (including Quebec) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.

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